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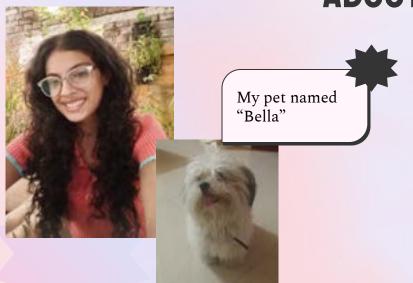
DESIGN SMASH-HACKATHON

Solution: Ensurigo's Taskify App



Submitted by Tanya Goswami

ABOUT ME



Hi Guys! Im Tanya Goswami Final year Btech(ECE) Student. Im a pet enthusiast and nerd for cinematography as well as cinema.

Previously worked with





NOTE

Kindly go through my Notion document and treat it as a PDF, I have documented my entire UX Research process as well as behind the scenes over there.

This PPT will give you only the basic overview



Click here to view Notion Page



UNDERSTANDING OUTSOURCING

Companies outsource to better focus on the core aspects of the business. Outsourcing non-core activities can improve efficiency and productivity because another entity performs these smaller tasks better than the firm itself.

DISADVANTAGES OF OUTSOURCING:

 Security threats: if another party has access to a company's confidential information and then that party suffers a data breach.

Delay the completion of projects: due to lack of

communication between the company and the outsourced provider.

Click here to view entire research process

Our Problem statement

DIVING DEEP INTO THE INSURANCE INDUSTRY

What things do they outsource?

- The submission-to-issue process.
- Policy servicing.
- Claims handling.
- Renewals.
- Accounting.
- Quality assurance.

By providing dedicated staff to carry out these tasks and processes, outsourcing providers help your teams dedicate more time toward servicing clients and growing the book of business.



DESIGN PROCESS

The brief was clear that the end product has to be an app and will be used by Ensurigo's internal admin team.

THINGS TO KEEP IN MIND:

- Have to keep minimal, and intuitive as the target audience is not very tech-savvy
- Choose an easy method or approach to manage the projects

STUDYING DIFFERENT FRAMEWORK AND APPROACHES TO SET THE FOUNDATION OF THE APP

Click here to view entire research process

After studying several frameworks, I decided to choose Kanban Methodology as the inspiration and foundation of my app as research shows Kanban methods:

87% Higher Collaboration Rate

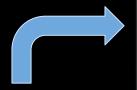
94% Task Completion Rate.

Click here to view entire research process

In Kanban, we use visual "BOARDS OR TAGS"
Not more than 5 to classify, distribute and manage tasks among everyone

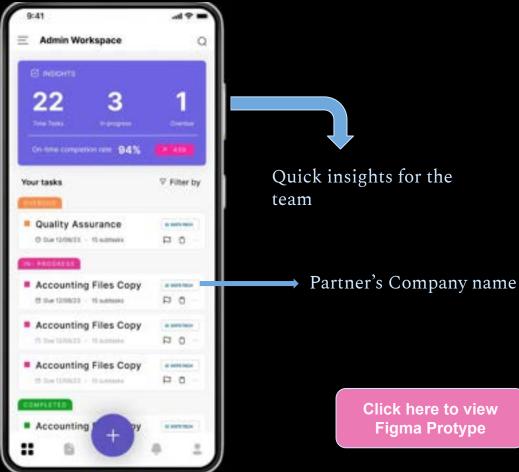
LETS SEE HOW MY RESEARCH GUIDED MY UI DESIGN

DASHBOARD SCREEN

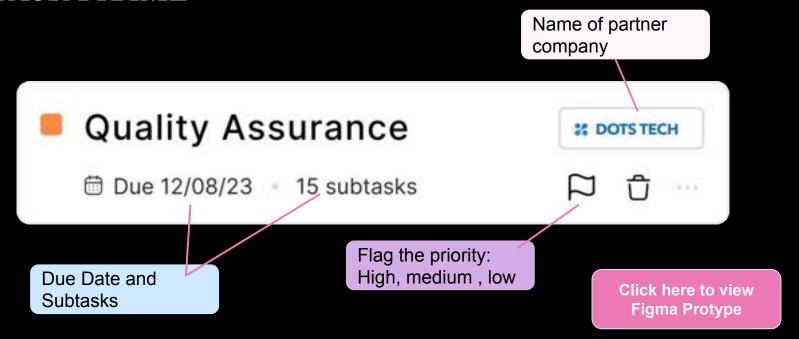


Color coded status inspired from Kanban Methodology.

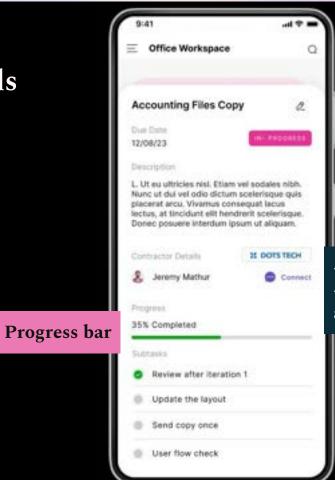
These statuses are customisable and renamed to any board of our choice



COMPONENT: TASK FRAME



Task Details Screen

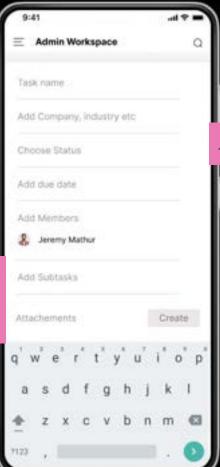


Edit Task

- -> Contractor details
- -> Connect with them and ask the update in one click

New Task Screen

Create subtasks to efficiently track the progress



Add status or tags

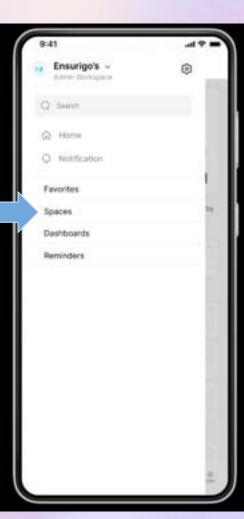
Add one or more member, This member could be anyone either someone from the partner company or ensurigo's team

Navigation Menu Screen

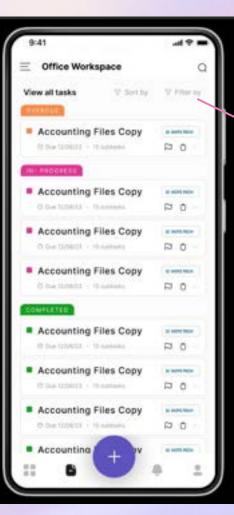
Create as many spaces among your own admin team.

For Example: Admin Workspace.

Design team workspace

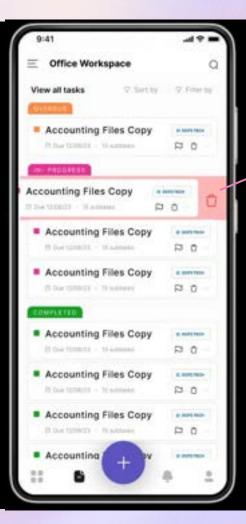


All Tasks Screen



Filter by Company etc

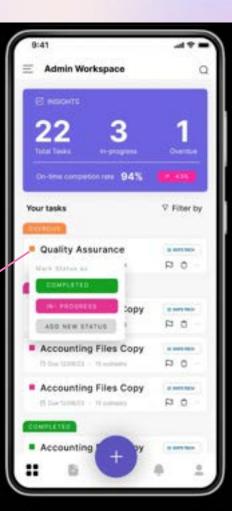
Slight Micro-interaction



Also delete by dragging a task to left

Slight Micro-interaction

Change status of a task by clicking on dot



THANKYOU









